

**Agnès Archaud and David Chalk**  
5998 rue de Terrebonne  
Montreal, H4A 1B6  
October 6, 2004

**TO WHOM IT CONCERNS:**

**RE:MAID IN MONTREAL**

We have been Elizabeth Thompson's and Tim McKinnon's customers for our cleaning needs. They are an exceptional team, hardworking and their approach is both totally personalized and quite thorough. They are a pleasure to interact with as they are both intelligent and dedicated. They never leave until they have achieved their goal for the day and often more. For reference, I even took advantage of some of their extra services including the washing of all my walls, exterminating meal moths and the complete renovation of my bath tub (re-enameling and caulking) with more than satisfying results.

If you would like additional information about Elizabeth and Tim, you can telephone me at (514) 485-5929.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. Archaud', with a long, sweeping horizontal line extending from the end of the signature across the page.

Agnès Archaud